

**RESUME OF
BARBARA TRATTNER**

PERSONAL DETAILS:

Name: Barbara Maria Trattner
Date of Birth: 18 February 1969
Country of Birth: Austria
Citizenship: Permanent Resident of Australia, Austrian Resident
Address: 2/316 Stanley Street
North Ward
Townsville QLD 4810
Phone: (07) 4721 1895
Mobile: 0429 355 811
Email: babsi_trattner@hotmail.com
Driving License: Car (Australian Drivers Licence)

ACCREDITATIONS:

2005 BSZ40198 Certificate IV in Assessment
and Workplace Training
2005 Blue Card for Child Related Employment
2002 Magistra der Naturwissenschaften
(Master degree in zoology)
Subject area BIOLOGIE; area of concentration ZOOLOGY
1988 Nursing diploma

LANGUAGES:

German Native Speaker
English Competent (Excellent)
IELTS 7.5 (April 2005)

KEY STRENGTHS AND PERSONAL QUALITIES

- Proven track record of success in identifying client and business needs therefore proposing effective solutions to meet requirements.
- Proven track record of success in delivering outstanding levels of customer service and satisfaction in highly competitive markets.
- Proven success in building and sustaining excellent client relationships and establishing high levels of confidence within a business environment.
- Proven ability to think clearly and spontaneously when immediate decisions are needed.
- Highly developed communication and training skills
- A confident and communication style.
- Proven ability to work effectively as a team member and the ability to work autonomously, as required.

EMPLOYMENT HISTORY:

November 2006 - December 2006	Grouter at Cannington Mine <i>(for a 6 week contract)</i> EROO Pty Ltd. Brisbane AUSTRALIA
September 2004 - October 2006	Dive Instructor / Certifier Rodrigues Enterprises Pty Ltd. Trading as OCEAN DIVE AUSTRALIA Townsville AUSTRALIA
2002-2004	SSI DiveCon/Instructor Waterproof (SSI Dealer) Salzburg AUSTRIA
2003	Certificated Nurse (Baxter Austria)
1994 -1997	Certificated Nurse (Home care service and in EMCO private clinic) Unfallkrankenhaus Salzburg, Christian Doppler Klinik Salzburg
1990 -1993	Certificated Nurse (Emergency department) Tamsweg Hospital

1988 -1989 Certificated Nurse
 (Department of internal medicine)
 Zell am See Hospital

EDUCATION/QUALIFICATIONS:

2006 Statement of Attainment
 Course in Generic Induction to Metalliferous Mining
 (Underground Elective)

2006 Statement of Attainment
 Course in Generic Induction to Metalliferous Mining
 (Core)

2002 (Master degree in zoology)

 Magistra der Naturwissenschaften
 Subject area BIOLOGIE; area of concentration ZOOLOGY

2001-2002 Fieldwork on thesis (behaviour of lesser electric rays –
 Caribbean Sea)

2000 Basic Course in dolphin behaviour in Eilat, Israel

1999-2000 Course of study on psychotherapy

1994-2002 Zoology studies and pedagogic studies for biology and
 geology

1993-1994 Qualification studies for the faculty of biology

1985-1988 Nursing college in Zell am See (Qualified)

1983-1985 Domestic science school in St. Margarethen

1979-1983 Secondary school in Mariapfarr

1975-1979 Elementary school in Weißpriach

Diving

EDUCATION/QUALIFICATIONS:

- 2006 May SSI Instructor Certifier
- 2006 February Aqualung Service Seminar
Apeks Scuba Technician Course
- 2006 January SSI Scuba Ranger Instructor
Mares Servicing Program
- 2005 November BSZ40198 Certificate IV in Assessment
and Workplace Training
BSZ401A Plan Assessment
BSZ402A Conduct Assessment
BSZ403A Review Assessment
BSZ404A Train Small Groups
BSZ405A Plan and Promote a Training Program
BSZ406A Plan a Series of Training Sessions
BSZ407A Deliver Training Sessions
BSZ408A Review Training
- SRXOHS002B Implement and monitor the organization's occupational health and safety policies, procedures and programs.
- 2005 June DAN Senior First AID Instructor (VETEC)
DAN Oxygen Provider Instructor (VETEC)
MED Dive Instructor
- 2005 May SSI Nitrox Instructor
SSI Search and Recovery Instructor
- 2004 DAN Oxygen First Aid for Scuba Injuries
PADI Open Water Scuba Instructor
SSI Dive Control Specialist Instructor
PADI Master Scuba Diver Trainer
with following Instructor Specialties:
UW Photographer, UW Navigator,
Deep Diver, Enriched Air Nitrox,
Dry Suit, Night Diver, Wreck Diver,
Boat Diver, Altitude Diver, UW Naturalist
DAN Senior First Aid Certification
SSI MED Diver
- 2003 SSI Open Water Scuba Instructor
SSI Advanced Open Water Scuba Instructor
SSI Specialty Instructor for:
Deep, Wreck, Navigation, Naturalist,
Boat, Night & Limited Visibility, Dry Suit,
High Altitude
- 2002 SSI Dive Control Specialist

2001	SSI UW Photography Specialty SSI Deep Dive Specialty SSI Limited Visibility & Night Dive Specialty SSI Master Diver
2000	PADI Advanced Open Water Certification PADI Wreck Specialty ANDI Enriched Air Complete Safe Air SSI Stress & Rescue Certification
1998	CMAS * Open Water Certification

REFERENCES/REFEREES:

Ing. Heinz Stronbichler	General Manager S4 Computer GmbH Salzburg AUSTRIA Tel: 43-662-664600-0 Email: h.strohlichler@s4computer.at
Darren Mitchell	Training and Sales Manager Scuba Schools International (SSI) Australia Cairns, QLD AUSTRALIA Tel: 61-7-4044 4999 Email: darren@ssidiving.com
Danielle Scott-Flanders	Service Improvement Facilitator (Trainer) Ergon Energy Townsville, QLD AUSTRALIA Tel: 61-7-4722-1646

More References are available on request